

## **PCASA are looking for a people to be our Member Protection Information Officers.**

### **Member Protection Information Officer Course**

Member Protection Information Officers play an important role in sport. They provide information and guidance on complaints procedures - they are the 'go to' person if you want to discuss problems at your club/association, particularly if you are considering making a formal complaint.

The Member Protection Information Officer course is aimed at people seeking to become recognised MPIO officers in their State. The course contains 7 core modules. The modules are:

- Introduction
- The MPIO Role
- Complaint resolution procedures
- Member Protection and the Law
- Child Protection
- Harassment and Discrimination
- Ethical and Practical Considerations

### **MPIO Certification**

**Please note:** there are two parts to qualifying as an MPIO.

- MPIO Part 1 - Complete a national MPIO online course via the e learning hub
- MPIO Part 2 - attend a local face-to-face workshop run by your sport or State/Territory Department of Sport and Recreation
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Face-to-face training is also offered in a virtual format where circumstances mean that it is not possible to conduct a 'live' workshop. This is useful where there are restrictions on movement (due to the pandemic) or there is demand to conduct regional/rural training and the logistics are too difficult to organise. In these circumstances the 'virtual' version of the face-to-face training is a good option.

If you are interested, please let us know by email to [ann.olsen@bigpond.com](mailto:ann.olsen@bigpond.com)

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